



W-STANDARD USA, INC.
2152 Dupont Drive, #230
Irvine, CA 92612
(949) 735-5518
jasminez@wstandardusa.com

Warranty

In order to provide best in class service, we are committed to the pursuit of high-quality customer satisfaction with the principles of the most attentive services and the most reliable product quality. That is our commitment to our product users and sales partners.

1. W-Standard USA offers a Three-year limited warranty on lithium-ion batteries against defects in materials or craftsmanship from the date of purchase. Warranty is nontransferable from the original purchaser.
2. Any warranty claims must be accompanied with the following requirements for the claim to be considered.
 - A. No product may be returned to W-Standard without a Return Authorization (RA) number or first contacting W-Standard USA. Any returned product without and RA number will not be accepted.
 - B. Proof of purchase from an authorized W-Standard retailer must accompany any warranty claim.
 - C. Have the warranty card or registration on file at W-Standard USA.
3. Warranty periods.
 - A. 0-12 months: Replace with the same model battery free of charge with the original receipt or registration.
 - B. 13-24 months: Replace with 50% off MSRP of same model battery with the original receipt or registration.
 - C. 25-36 months: Replace with 35% off MSRP of same model battery with the original receipt or registration.
 - D. Customers are responsible for shipping charges to return the battery.
4. Batteries are one of the most frequently replaced parts. Users may overload electrical systems which may cause damage and abnormal wear on batteries.
5. It is suggested that only an experienced trained installation professional install your new W-Standard lithium ion battery.
6. Installation must exactly follow all instructions per the W-Standard Installation Guide.
 - A. DO NOT attempt to start the engine for longer than 5 second.
 - B. Turn power completely off for 60 seconds between further start-up attempts.
 - C. Recharge the battery ONLY to the battery's specification.
 - D. A battery should only be charged when the voltage is lower than 13.1v.
 - E. DO NOT USE a lead/acid battery charger or a non-limited 1.5v charger.
 - F. ONLY connect a charger correctly to the matching terminals of the same polarity.
 - G. DO NOT charge a lithium battery with other batteries.
 - H. DO NOT charge a battery directly with AC power.
 - I. DO NOT charge a battery higher than specified.
 - J. DO NOT keep a battery charger connected to a battery for extended periods.
 - K. Not for use on internally modified engines. This type of use may void warranty.
 - L. Make sure the engine is running before turning on other electrical components.
7. Conditions NOT covered under warranty after purchase and or installation include but are not limited to:
 - A. Cost of any labor and any additional parts or components required to complete installation of a replacement product.
 - B. Improperly installed, modified, altered or subjected to misuse or damage from accidents.
 - C. The battery shows signs of exterior damage.
 - D. Battery damage due to engine system electrical failure.
 - E. Battery damage due to overcharge.
 - F. The starting requirement of the engine is larger than the battery used.
 - G. More than 6 continuous seconds for engine ignition.
 - H. Incorrect polarity installation.
 - I. Electrical problems or drainage due to appliances and or use of aftermarket accessories.
 - J. W-Standard does not assume any responsibility for any consequential damages occasioned by the product, or inconvenience or interruption in any operation, service or shipping.
 - K. Product testing after the point of sales should only be performed by professional testing personnel.
8. The warranties set forth herein are exclusive and, unless otherwise required by applicable law, no other warranties are made by W-Standard or are authorized to be made with respect to the product.
9. California Proposition 65 Warning; This product may contain one or more substances or chemicals known to the state of California to cause cancer.
10. W-Standard lithium-ion battery manufacturing and testing is done under the strict guidance of international UN 38.3 testing standards.

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